## ANNEXURE - 2 Oracle FLEXCUBE Universal Banking Release 14.4.0.1.0 Part No. F33267-01 August 2020



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# 1. ANNEXURE - 2

## 1.1 Introduction

This guide is a supporting document for the installation of Zipkin and ELK. You can find the reference in the respective installation guides.



## 2. Document Tracing Zipkin

### 2.1 Installation of Zipkin

You can download and run the application to install Zipkin.

#### 2.1.1 Download and Running

Zipkin works as an independent application and it can be downloaded as a runnable jar from the official website of Zipkin <u>https://zipkin.io/</u>. The latest version of Zipkin needs a Java version above 8.

The direct download link of jar is as follows:

https://search.maven.org/remote\_content?g=io.zipkin&a=zipkin-server&v=LATEST&c=exec

The downloaded jar can be executed using the java –jar JAR\_NAME command.

The configuration of Zipkin can be done environment variables. The port of the Zipkin can be set using QUERY\_PORT environment variable.

The application starts on the port number assigned for QUERY\_PORT environment variable or its default value of 9411. The web UI of Zipkin can be accessed at <a href="http://localhost:PORT">http://localhost:PORT</a>.

### 2.2 Zipkin User Interface

The basic layout of Zipkin looks as follows:

zipkin	~	all 🗸	all	~	15 minutes	5	•
Annotation Query			Duration (µs) >=	Limit		Sort	
For example: http.path=,	/foo/bar/ and	cluster=foo and cache.miss	Ex: 100ms or 5s	10		Longest First	•
Please select the criteria fo	r your trace le	ookup.					



We can find the traces of required API calls and services using the above search options given in the user interface. The search options given in the user interface are self-explanatory and there is another UI option (Try Lens UI). It is given a different user interface with same functionality.

Service Name		Span Name	Remote Service Name	£	Lookback		
zipkin	~	all	all	~	1 hour		٠
Annotation Query			Duration (µs) >=	Limit		Sort	
For example: http.path=/	/foo/bar/ and	cluster=foo and cache.miss	Ex: 100ms or 5s	10		Longest First	
Find Traces							
Showing: 4 of 4						1	50N 🛓
Snowing: 4 of 4 Services: zipkin							50N <u>3</u>
Services: zipkin 2.163s 5 spans iipkin 100% skinx52.163s 						18 mir	_
Services: zipkin 2.163s 5 spans dipkin 100% etins524(33) .449s 4 spans dipkin 100%						18 mir	nutes a
Services: zipkin 2.163s 5 spans iipkin 100% skinx52.163s 				-		-	nutes a
Services: zipkin 2.163s 5 spans dipkin 100% etins524(33) .449s 4 spans dipkin 100%						18 mir	nutes a

The list of the traces can be seen like the above screen. Some error API calls are made to showcase how to track errors. The blue listings show the successful API hits and the red listings indicate errors. Each block indicates a single trace in the listings.

Opening an individual trace shows the below shown screen.

Duration: 2.16 Expand All	Collapse All	Depth: 3	Total Sp	ans: 🕢		L NOSL
zipkin x4						
Services El zipkin	-2.163s : http:/api1	432.639ms	865.278ms	1.298s	1.731s	2.10
zipkin	- 1.001s : api1		. 0			
E zipkin				1.068s : http:/api2		
zipkin				1.001s:api2		



The above shown image describes the time taken for each block. There are 2 custom spans created inside 2 service calls, so there are total of 4 blocks. The time taken for individual block can be seen above. Clicking an individual block shows the following details.

	Date Time	Relative	Time	Annotation	Address		Search
. Minamistri Sener	9/10/2019, 4:11:23 PM			Server Start	10.184.89.16:8080 (zipkin)		Commun 1
	9/10/2019, 4:11:25 PM	2.163s		Server Finish	10.184.89.16:8080 (zipkin)		
Duration: 2.163s	Key		Value				JSON 🌲
Expand All Collaps			localhos	t			
	http.method	GET					
zipkin x4	http.path	/api1					
Services	http.status_code	200		731s	2.		
E_zipkin21	e http.url	http://lo	calhost:8080/api1		κ		
zipkin E zipkin	mvc.controller.class	Controll	er	4			
zipkin	mvc.controller.method	api1					
	spring.instance_id	spring.instance_id eswarperabathini.in.oracle.com:Zipkin					
	Show IDs						
	traceld	9d63	642d72al	b6f9f			
	spanId	9d63	642d72al	b6f9f			

The details of the specific span block are shown above and the logging events can also be seen in the Zipkin UI as small circular blocks. An example of error log is shown below:

Duration: 1.02		Depth: 2	Total Spans: 3			JSON 🛓
Expand All	Collapse All					
rvices		205.134ms	410.267m;	615.401ms	820.534ms	1.
zipkin	-1.026s : http:/api1 - 1.001s : api1					
zipkin zipkin	+			*	×	



Clicking the **Error** portion gives the clear detail about the error and where the error has arised. AN example is shown below:

Date Time		<b>Relative Time</b>	Annotation	Address			
9/11/2019, 6	:09:01 PM		Server Start	10.184.89.16:8080 (zipkin)			
9/11/2019, 6	:09:02 PM	1.026s	Server Finish	10.184.89.16:8080 (zipkin)			
apse / Key	Va	lue					
error		quest processing failed rverErrorException: 500		is org.springframework.web.client.Http			
http.host	lo	localhost					
1.026 http.method	GE	GET					
http.path	/a	/api1					
http.status_c	ode 50	0					
http.url	ht	tp://localhost:8080/api	ļ				
mvc.controll	er.class Ba	sicErrorController					
mvc.controll	er.method er	rorHtml					
spring.instar		warperabathini.in.oracle	com:7inkin				

If the Lens UI is used in Zipkin, the above screen shots are not applicable, but are relatable to the Lens UI as well.

Traces of the application can be found using Traceld, which can be found in the debug logs of the deployment when spring-cloud-sleuth is included in the dependencies (Included in spring-cloud-starter-zipkin dependency). Clicking the **Dependencies** tab gives the dependency graph info between micro-services. An example dependency graph is shown below:

Zipkin	Investigate system beha	avior Find a trace	Dependenc	cies		
Start time	2018-02-19	13:30	End time	2018-02-20	13:39	Analyze Dependencies
fronter	d	todos-api auth-api			ige-processor ers-api	



# 3. Monitoring ELK

### 3.1 Introduction

ELK Stack was a collection of the following open-source products:

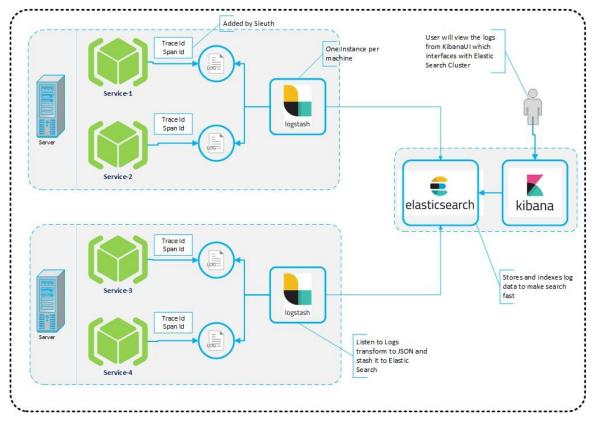
- Elasticsearch
- Logstash
- Kibana

Elasticsearch is an open source, full-text search and analysis engine, based on the Apache Lucene search engine. Logstash is a log aggregator that collects data from various input sources, executes different transformations and enhancements and then ships the data to various supported output destinations. Kibana is a visualization layer that works on top of Elasticsearch, providing users with the ability to analyze and visualize the data.

Together, these different components are most commonly used for monitoring, troubleshooting, and securing IT environments. Logstash take care of data collection and processing, Elasticsearch indexes and stores the data, and Kibana provides a user interface for querying the data and visualizing it.

### 3.2 Architecture

The below architecture provides a comprehensive solution for handling all the required facets:



Spring cloud Sleuth also provides additional functionality to keep trace of the application calls by providing us a way to create intermediate logging events. Thus, the Spring Cloud Sleuth dependency must be added to applications.



### 3.3 Installing & Configuring ELK

To install and configure ELK Stack, make sure the versions of the 3 software are same. Download the latest version of the following:

- Logstash
- Elastic Search
- Kibana

The installation guides are given below.

- Logstash : <u>https://www.elastic.co/guide/en/logstash/current/installing-logstash.html</u>
- Elastic Search : <u>https://www.elastic.co/guide/en/elasticsearch/reference/current/install-</u> elasticsearch.html
- Kibana : <u>https://www.elastic.co/guide/en/kibana/current/install.html</u>

Follow the process as given in the following sub-sections, after completing the download process of ELK.

#### 3.3.1 Setup

The setup includes the following steps:

- Start Elastic Search
- Setup Logtash and Start
- Setup Kibana and Start

#### 3.3.1.1 Start ElasticSearch

1. Go to Elasticsearch root folder and use nohup to start the Elasticsearch process as below:

> nohup ./bin/elasticsearch

#### 3.3.1.2 Setup Logstash and Start

1. Create a new **logstash.conf** file that provides the required file parsing and integration to Elasticsearch.

logstatsh.conf:

```
#Point to the application logs
input {
    file {
        type => "java"
        path => "/scratch/app/work_area/app_logs/*.log"
        codec => multiline {
            pattern => "^%{YEAR}-%{MONTHNUM}-%{MONTHDAY} %{TIME}.*"
            negate => "true"
            what => "previous"
        }
    }
    #Provide the parsing logic to transform logs into JSON
    filter {
```



```
#If log line contains tab character followed by 'at' then we
will tag that entry as stacktrace
  if [message] =~ "\tat" {
   grok {
     match => ["message", "^(\tat)"]
     add tag => ["stacktrace"]
   }
  }
 #Grokking Spring Boot's default log format
 grok {
   match => [ "message",
               "(?<timestamp>%{YEAR}-%{MONTHNUM}-%{MONTHDAY}
%{TIME}) %{LOGLEVEL:Level} %{NUMBER:pid} --- \[(?<thread>[A-Za-
z0-9-]+)\] [A-Za-z0-9.]*\.(?<class>[A-Za-z0-
9#_]+)\s*:\s+(?<Logmessage>.*)",
               "message",
               "(?<timestamp>%{YEAR}-%{MONTHNUM}-%{MONTHDAY}
%{TIME}) %{LOGLEVEL:Level} %{NUMBER:pid} --- .+?
:\s+(?<Logmessage>.*)"
             7
  }
   # pattern matching logback pattern
   grok {
          match =>
{ "message" => "%{TIMESTAMP IS08601:timestamp}\s+%{LOGLEVEL:seve
rity}\s+\[%{DATA:service},%{DATA:trace},%{DATA:span},%{DATA:expo
rtable}\]\s+\[%{DATA:environment}\]\s+\[%{DATA:tenant}\]\s+\[%{D
ATA:user}\]\s+\[%{DATA:branch}\]\s+%{DATA:pid}\s+---
\s+\[%{DATA:thread}\]\s+%{DATA:class}\s+:\s+%{GREEDYDATA:rest}"
}
  }
 #Parsing out timestamps which are in timestamp field thanks to
previous grok section
 date {
    match => [ "timestamp" , "yyyy-MM-dd HH:mm:ss.SSS" ]
 }
}
#Ingest logs to Elasticsearch
output {
  elasticsearch { hosts => ["localhost:9200"] }
 stdout { codec => rubydebug }
```



2. Start Logstash process

>nohup ./bin/logstash -f logstash.conf

#### 3.3.1.3 Setup Kibana and start

1. Navigate to the **kibana.yml** available under <kibana\_setup\_folder>/config and modify the file to include the below:

```
#Uncomment the below line and update the IP address to your
host machine IP.
server.host: "xx.xxx.xxx"
#Provide the elasticsearch url. If this is running on the same
machine then you can use the below config as is
elasticsearch.url: "<u>http://localhost:9200</u>"
```

2. Start Kibana process using the below command:

```
>nohup ./bin/kibana
```

A view of the Kibana dashboard is given below:

K	kibana		Time -	service	environment	tenant	user	branch	trace	span	message
0		•	July 11th 2018, 13:31:22 Q Q	book- service	DEV	CITI	Testüser	TestBranch	bescfdac9 abcaea9	b65cfd8c 98bcaea9	2018-07-11 13:31:22.017 INFO [book- service.b65cfd8c98bcaea9.b65cfd8c98bcaea9.true] [DEV] (CITI] [Testuser] [TestBranch] 21656 [10-
ш	Visualize										8083-exec-10] c.s.c.d.b.BookServiceApplication : Ratings found, set ratings for the given book
0	Dashboard			book- service	DEV	CITI	Testuser	TestBranch	b65cfd8c9 8bcaea9	b65cfd8c 98bcaea9	2018-07-11 13:31:22.017 INFO [book- service.b65cfd8c98bcaea9.b65cfd8c98bcaea9.true]
ت بر	Timelion Dev Tools										[DEV] [CITI] [TestUser] [TestBranch] 21656 [ 8083-exec-10] c.s.c.d.b.BookServiceApplication : Returning book details
۰	Management	•	July 11th 2018, 13:31:22,014	rating- service	DEV	CITI	Testüser	TestBranch	b65 cfd8c9 S0caea9	85107433 8448b30f	2010-07-11 13:31:22.014 INFO [rating- service,b65Cfd638bcaea8,851C7432a448b30f,true] [DEV] [CITI] [restures] [resturench] 55224 [rin-5084-exe-7] cs.c.d.r.RatingServiceApplication : Finding ratings for book id:1
			July 11th 2018, 13:31:22.005	book- service	DEV	CITI	Testüser	TestBranch	b65cfd8c9 8bcaea9	b65cfd8c 98bcaea9	2018-07-11 13:31:22.005 INFO [DOOK- service,b65cfd8c58bcaeab,b65cfd8c58bcaeab,true] [DEV] (21T2] [TestUser] [TestBranch] 21856 [10- 8033-exec-10] c.s.c.d.b.BookServiceApplication : Petching ratings for the book
		•	JuTy 11th 2018, 13:31:22,004	book- service	DEV	CITI	Testüser	TestBranch	b65cfd8c9 8bcaea9	b65cfd8c 90bcaea9	2018-07-11 13:31:22.004 TMF0 [book- service.b65cfd5c98bcaea9.b65cfd5c98bcaea9.true] (DEV) [CITI] [TeIUser] [TeIUsernch] 2455 [io- 0013-exec.b] c.s.c.d.b.DocKserviceApplication : Call to findBook with idi1





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